GRADUATE RESUMES
Information Technology

JCU Careers and Employability

jcu.edu.au/careers
careers@jcu.edu.au
Ph: 1800 246 446 (option 5)

@ jcucareers

CRICOS Provider No. 00117J
February 2024

Resume

COURSE PLACEMENTS

Feb April 2023	**Queensland Health, Townsville Hospital and Health Service** (8 weeks**)**

Assisted with internal customer service requests, helpdesk, troubleshooting and providing technical advice
Assisted with planned upgrades to existing systems, server and commercial software
Worked in the Business Improvement Unit assisting with creating reports and data extraction

June 2022	**Brilliant Computer Solutions, Townsville** (4 weeks)

Successfully completed professional experience placement with a local company who specialise in sales, networking and maintenance for small and medium businesses
Participated in client consultations with the Senior Technician, Networking Team
Researched software products for inclusion in Tender Submission

PROFESSIONAL INVOLVEMENT

2022	present	Student Member of Australian Computer Society
2022	present	Regular attendee at local CPD events (Dive into Digital)

EMPLOYMENT HISTORY

Regular attendee

INTERESTS

Founding Member of JCU Gaming Club
Keen traveller   independently travelled through Cambodia and Thailand

REFEREES

Mr/Ms/Dr XXXXXX
Business Owner
Brilliant Computer Solutions
Phone: 07 XXXX XXXX
Email: XXXX

Mr/Ms/Dr XXXXXX
Senior Lecturer
James Cook University
Phone: 07 XXXX XXXX
Email: XXXX